

Frequently asked questions (FAQs) Roof Climb Tour and Roof Climb Tour with Flying Fox

Important: The Roof Climb Tour and the Roof Climb Tour with Flying Fox are different tours. Please take this into account when booking.

Is there an age limit?

Yes, the minimum age is 10 years, there is no upper age limit.

Is there a weight limit?

Children should be at least 1.40 m (4.6 ft) tall and weigh at least 30kg (66 lb), adults max. 130kg (287 lb).

Bad weather - when is the tour cancelled?

The tours take place in almost any weather, except in very heavy rain, snow, thunderstorms or very strong winds.

You can be sure that the safety of our visitors is our top priority.

The visitor service will have rainwear ready for you in case of rainy weather.

In the event that a tour has to be cancelled at short notice, we will offer you an alternative date.

We will try to cancel as soon as possible in the event of bad weather, in which case we ask you to provide us with a mobile telephone number where we can reach you at short notice.

The tour guides can decide at short notice whether a tour can start!

Can I take a smartphone or camera with me?

Smartphones and cameras may only be taken on the tours if they have a neck strap and can therefore be attached to the harness. Extensions to attach them will be provided.

No cameras are permitted during the set-up and dismantling of events or during events in the Olympic Stadium.

Not all of our group want to do the Flying Fox, can we still book the tent roof tour with Flying Fox?

Individual guests are welcome to descend from the roof again on foot with our guide, only the majority of the group should also do the Flying Fox, as we need different equipment for this and the procedure is also different.

Book yourself into the tent roof tour WITH Flying Fox here anyway. Please tell the cashier at the stadium ticket office how many people are doing the Flying Fox and how many are not, so that the correct price can be calculated.

What requirements do I have to meet?

The health requirements in our participation declaration apply.

Mountaineering or climbing experience is not necessary. Children need the signature of a parent or guardian on the consent form.

Can senior citizens also go?

Yes, anyone who can withstand moderate physical exertion for up to 2 hours should have no problem. Please contact Visitor Services for information and tips.

Can pregnant women take part in the tent roof tour?

No.

Can I just drop by and participate?

We advise you to book in advance in any case, as we can only take a limited number of guests. Especially in the school holidays and at weekends we are often fully booked. Reservations and bookings can be made online (<https://touren-olympiapark.de/index.php?lang=en>).

Why can't I find any tour dates online on some days?

If you cannot find a tour on your desired date, the tour is either fully booked or the Olympic Stadium is completely closed due to an event.

Is the tour dangerous?

No, the tour is not dangerous if you follow the instructions of our tour guides. The tour runs along a secure walkway with railings on the tent roof at a height of approx. 40-50 m above the arena. Guests are additionally secured.

What is the minimum flat fee (minimum turnover)?

The minimum flat rate is the minimum amount for a small group for an exclusive tour and does not mean minimum number of participants for a tour. For example, if you would like to do the Tent Roof Tour alone and exclusively with 4 people, then this minimum flat rate would apply.

Can I lock up my bag/things?

Yes, there are small lockers where items can be locked away. However, Olympiapark München GmbH does not accept any liability.

What should I wear?

All visitors must wear shoes with rubber soles, e.g. trainers, walking shoes or jogging shoes. Shoes with PVC or leather soles and shoes with heels are not permitted.

Otherwise, you should wear comfortable casual clothing over which you can put on our harness (no skirts!).

We recommend weatherproof clothing, which means sun protection in summer, warm clothing in winter and rain gear in case of light rain.

Where is the meeting point?

The Tent Roof Tour and the Tent Roof Tour with Flying Fox start at the Stadium Box Office North. Tickets can be purchased or vouchers redeemed here. With the booking confirmation you will receive a map of the Olympic Park as an attachment.

You can also find the exact meeting point under "Olympiastadion Stadionkasse Nord" on Google Maps.

Can vouchers for a tent roof tour also be redeemed for a tent roof tour with Flying Fox?

Vouchers for a normal tent roof tour can also be redeemed for tent roof tours with Flying Fox by paying the remaining amount at the stadium ticket office.

Please note that the reverse procedure and cash payment of the remaining amount is not possible!

How long are my vouchers valid?

Vouchers are valid for up to 3 years. Exchanges and refunds are excluded.