



## **FAQs for roof-climbing tour, roof-climbing tour with abseiling, and roof-climbing tour with Flying Fox**

**Important:** The roof-climbing tour, the roof-climbing tour with abseiling, and the roof-climbing tour with Flying Fox are different tours. Please bear this in mind when making a reservation.

### **Is there an age restriction?**

Yes, the minimum age is 10, but there is no upper limit.

### **Is there a weight restriction?**

Children should be at least 1.40 m tall and weigh 30kg. Adults should not weigh more than 130kg.

### **The weather is bad – When are tours cancelled?**

Tours take place in virtually any weather, other than during snow or thunder storms or when it is very windy. You can rest assured that the safety of our visitors is our utmost priority. The visitor service has a supply of rain gear for your use should the weather change. In the event that a tour needs to be cancelled on short notice, we'll offer you an alternative date. We make every effort to notify you of cancellation due to bad weather. For this purpose, we ask that you provide us with a mobile number at which we can reach you on short notice. The decision as to when a tour can start is up to the tour guides!

### **Can I bring along my camera?**

Cameras can be brought along on roof-climbing tours only if they have a strap, since for safety reasons, cameras have to be attached to the belt.

However, for safety reasons, cameras are not permitted on the abseiling tour.

Cameras are also not permitted when events are being prepared or hosted at the Olympic Stadium.

### **What requirements do I need to meet?**

Participation is governed by the health requirements set forth in our Declaration Form [\(PDF file\)](#). Experience in mountain or rock climbing is not necessary.

### **Can seniors climb?**

Yes. Anyone who can sustain moderate physical exertion up to 2 hours. If you have any queries or concerns, please speak to our staff from the visitor's service.

### **Can pregnant women climb?**

No.

### **Do you have lockers to store my valuables?**

Yes we have lockers, where you can safely store your valuables. You can put things into the lockers until the size of a backpack, pls bring 1€ Coin. For the large suitcases the lockers are too small.

### **Can I simply show up and take part?**

We strongly urge you to reserve in advance, since we can take only a limited number of guests along. We're always fully booked during school holidays and on weekends.

For reservations, please check [www.touren-olympiapark.de](http://www.touren-olympiapark.de) or call 089/3067-2414/2415.

### **I can't find any tours online on my preferred date. Why?**

If you can't find any tours on a special tour either the tour is already fully booked or we can't do any tours because of a concert or event.

### **Is the tour dangerous?**

No, the tour is not dangerous as long as you follow the instructions of our tour guides.

The tour leads up to the roof via a secure walkway with treads. Guests are also cabled to a safety system.

### **What does "minimum flat rate" mean?**

The minimum flat rate is the minimum amount that a small group needs to pay for an exclusive tour. For example, if you are a group of four people and would like to take an individual, exclusive roof-climbing tour, this minimum flat rate would be due.

### **What should I wear?**

All visitors must wear shoes with rubber soles, such as trainers, hiking shoes, or running shoes. Shoes with PVC or leather soles, as well as shoes with heels, are not permitted.

Otherwise, you should dress in comfortable recreational clothing that won't interfere with your wearing the safety belt. (no skirts!)

We recommend that you dress weather-appropriately, meaning, during the summer, clothing offering protection against the sun and, during winter, warm clothing, as well as water-resistant clothing in the event of light rain.